

Rapid assessment of continuity of essential health services during the COVID-19 pandemic



Dear colleague,

Within the context of COVID-19 pandemic response, we are reaching out to you to ask a small set of a questions to quickly assess if your country has defined the set of essential services to be maintained during the pandemic, how they are being impacted (maintained, modified, suspended) , and track any changes that may be occurring as the outbreak progresses along its various stages. The survey can support decision makers in systematically taking stock of essential services and flagging common issues to be addressed as workforce task-shifting, resource allocation, and supply chains are diverted or burdened. It can help countries identify important actions throughout the course of the pandemic while also being used to assess COVID-19 health system response globally. We greatly appreciate your time and effort to respond to these questions.

Survey responses will be treated confidentially, and only aggregated results will be used for reporting. We may reach out to you to seek any clarifications if needed. Should we decide later to use examples or case studies that identify specific countries, we will contact you to request advance permission.

Since these questions are intended to support a rapid situation assessment on these issues, we would be grateful to receive your responses by 15 June 2020.

Thank you in advance.

Information on those who completed the questions

Who is/are the focal point(s) who provided the responses?

Name: _____
Position: _____
Organization: _____
Country: _____
Email Address: _____

Please add any other focal points who provided responses including their contact details.

Q#	Questions	Response options
POLICIES AND PLANS		
1	Has your country defined a national essential health services package (prior to the COVID-19 pandemic)?	1. Yes 2. No 3. Don't know (Kindly upload your country's national plan/document in which the national essential health services package has been defined)
2	Has your country identified a core set of essential health services to be maintained during the COVID-19 pandemic?	4. Yes 5. No/ Not Yet 77. Don't Know (Kindly upload your country's COVID-19 response plan/document in which the essential health services to be maintained during the pandemic are identified)

	Continuation of established ARV treatment	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	TB case detection and treatment	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Malaria diagnosis and treatment	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Implementation of planned campaigns for distribution of insecticide treated nets (ITNs)	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Implementation of planned campaigns for indoor residual spraying (IRS)	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Implementation of seasonal malaria campaigns (SMC)	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	NCD diagnosis and treatment (e.g. hypertension, diabetes, asthma, COPD, coronary artery disease)	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Treatment for mental health disorders	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Cancer diagnosis and treatment	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Dental services	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Rehabilitation services	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Palliative services	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	24-hour emergency room/unit services (e.g. MI/arrhythmia/stroke, DKA, asthma/COPD, sepsis and serious injury)	<input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A
	Urgent blood transfusion services	

		<p>Inpatient critical care services (e.g. respiratory support, haemodynamic support)</p> <p>Emergency surgery (including obstetric, injury, infection)</p> <p>Others: (Please specify what other related services have been disrupted due to COVID-19)</p>	<p><input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> Completely disrupted <input type="checkbox"/> Partially disrupted <input type="checkbox"/> Not disrupted <input type="checkbox"/> DK <input type="checkbox"/> N/A</p>
5b	<p>What are the main causes of this disruption(s) and/or change(s) in service utilization? (check all that apply)</p>	<ol style="list-style-type: none"> 1. Closure of outpatient services as per government directive 2. Closure of outpatient disease specific consultation clinics 3. Closure of population level screening programs 4. Decrease in outpatient volume due to patients not presenting 5. Decrease in inpatient volume due to cancellation of elective care 6. Inpatient services/hospital beds not available 7. Insufficient staff to provide services 8. Related clinical staff deployed to provide COVID-19 relief 9. Insufficient Personal Protective Equipment (PPE) available for health care providers to provide services 10. Unavailability/Stock out of essential medicines, medical diagnostics or other health products at health facilities 11. Changes in treatment policies for care seeking behaviour for fever symptoms (e.g. stay at home policies) 12. Government or public transport lockdowns hindering access to the health facilities for patients 13. Financial difficulties during outbreak/lock down 14. Others (please specify what are the other causes of this disruption and/or changes in service utilization): _____ 15. Do not know 	
6	<p>What approaches are being used to overcome the disruptions to essential health services in public sector health facilities? (check all that apply)</p>	<ol style="list-style-type: none"> 1. Telemedicine deployment to replace in-person consults 2. Task shifting / role delegation 3. Novel supply chain and/or dispensing approaches for medicines through other channels 4. Triage to identify priorities 5. Redirection of patients to alternate health care facilities 6. Community outreach to inform on service disruptions and changes 7. Government removal of user fees 8. Others (please describe what other approaches are being used): _____ 9. Do not know 	
7	<p>What are your country's plans to re-initiate any suspended services?</p>		

Priorities and technical assistance needs

8	What are your priority needs and technical assistance requirements from WHO for maintaining essential health services during the COVID-19 pandemic?	Please use the text box to give your suggestions
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Thank you for taking time to give your input for this survey. If you have any queries or questions regarding this survey, please contact EHSmonitoring@who.int

Terms:

1. Reassigned/deployed: Temporarily assigned to another unit or team
2. Level of disruption of services
 - Completely disrupted (more than 50% of patients not treated as usual)
 - Partially disrupted (5% to 50% of patients not treated as usual)
 - Not disrupted (less than 5% of patients not treated as usual)

Please add any comments on the questions above.